Rev. 6/2017

| FACTS | WHAT DOES NOVA CREDIT UNION DO WITH YOUR PERSONAL INFORMATION? | | |
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| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. | | |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include: • Social Security Number • Loss History • Payment History • Credit History • Transaction History • Overdraft History | | |
| How? | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons NOVA Credit Union chooses to share; and whether you can limit this sharing. | | |
| Reasons we can share your personal information | | Does NOVA share? | Can you limit this sharing? |
| For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | | Yes | No |
| For our marketing purposes – to offer our products and services to you | | Yes | Yes |
| For joint marketing with other financial companies | | Yes | Yes |
| For our affiliates' everyday business purposes – information about transactions and experiences | | No | We don't share. |
| For our affiliates' everyday business purposes – information about your creditworthiness | | No | We don't share. |
| For non-affiliates to market to you | | No | We don't share. |
| To limit our sharing | Call 704.392.3418 OR 1.800.865.0445. Please note: If you are a new member, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our member, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing. | | |
| Questions? | Call 704.392.3418 OR 1.800.865.0445 | | |

| What we do? | | |
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| How does NOVA protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. | |
| How does NOVA collect my personal information | We collect your personal information when you: • Open an account • Apply for a loan • Give us your contact information • Provide account information • Make a wire transfer | |
| Why can't I limit all sharing? | Federal law gives you the right to limit only: • Sharing for affiliates' everyday business purposes – information about your creditworthiness • Affiliates from using your information to market to you • Sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing. | |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choices will apply to everyone on your account. | |
| Definitions | | |
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. <i>NOVA Credit Union has no affiliates.</i> | |
| Non-affiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. <i>NOVA Credit Union has no non-affiliates.</i> | |
| Joint marketing | A formal agreement between nonaffiliated financial companies that together market financial products or service to you. • EXAMPLE: CUNA Mutual Group | |